

KEPRO's **last** day to receive Behavioral Health service authorization requests is November 30, 2013. All cases received on or before November 30, 2013 with a start date prior to December 8, 2013, will be processed by KEPRO. If you have a case that was pended by KEPRO you must respond back to KEPRO by the required timeframe noted on the pend request. If you are submitting a request for a new admission or a continued stay request where the date of service begins on or after December 8, 2013, you must submit that request to Magellan Health Services. Magellan will begin accepting requests December 1, 2013. After November 30, 2013 any new or continued stay requests will be processed by Magellan. Please refer to the Department of Medical Assistance Services (DMAS) memo dated October 29, 2013. Additional information regarding Magellan Health services can be found under the, "Behavioral Health Services" tab. You may also contact the Helpline at 1-800-552-8627 or 804-786-6273.

Magellan Health Services, the new DMAS Behavioral Health Services Administrator (BHSA) now has an active website. The Magellan website offers information to members and providers regarding behavioral health services that will be administered by Magellan beginning December 1, 2013. The website also has information regarding upcoming events offered by Magellan and frequently asked questions pertaining to the BHSA contract. Please click the link below to access the Magellan website:

◆[Magellan Website](#)