

For more information please refer to Medicaid Memo dated February 6, 2012 on the Provider Web Portal at <https://virginiamedicaid.dmas.virginia.gov> under the Provider Services Tab. The memo includes a chart identifying services that will be impacted if provided by an out-of-state provider.

Effective March 1, 2013, out of state providers need to determine and document evidence that one of the following items is met on the dates the service is requested, and at the time the service authorization request is submitted to the service authorization contractor:

1. The medical services must be needed because of a medical emergency;
2. Medical services must be needed and the recipient's health would be endangered if he were required to travel to his state of residence;
3. The state determines, on the basis of medical advice, that the needed medical services, or necessary supplementary resources are more readily available in the other state;
4. It is the general practice for recipients in a particular locality to use medical resources in another state.

Services provided out of state for circumstances other than these specified reasons shall not be covered. Refer to 12VAC30-10-120 and 42 CFR 431.52.

The following have been updated to include out-of-state provider requirements:

- Web based training sessions for out-of-state providers are available on the Training tab on the KePRO website (<http://dmas.kepro.com>) to view the training Calendar.
- DMAS provider manuals are accessible on the Virginia Medicaid Web Portal, <https://virginiamedicaid.dmas.virginia.gov> and the KePRO website, <http://dmas.kepro.com>.
- Service Authorization Checklists are useful tools in determining required information for each service type and is accessible on the KePRO website, <http://dmas.kepro.com>.
- Fax forms used for service authorization are available below in the, "**SERVICE AUTHORIZATION FAX FORMS**" section and the KePRO website, <http://dmas.kepro.com>. The preferred submission method is through direct data entry. Providers can register for **Atrezzo Connect** on the KePRO website.
- All other required forms are located on the Virginia Medicaid Web Portal, <https://www.virginiamedicaid.dmas.virginia.gov/wps/portal/ProviderFormsSearch>