

## Service Authorization Clarification Related to Transition to Magellan

KePRO is getting numerous requests from behavioral health providers to end-date cases 11/30 because of the BHSA(Magellan) transition. This is creating significant issues for the transfer of data between KePRO and Magellan.

### **Providers do NOT need to end date their current service authorizations.**

Those authorizations will be transferred from KePRO to Magellan by DMAS. This is causing a significant slowdown of service authorization processing at KePRO now, and will create a significant slowdown of service authorization processing at the 12/1 startup date for Magellan. Please share this with your colleagues immediately as they may be making extra work for themselves and the service authorization processors.

Here is an excerpt from the posted October 29, 2013 Medicaid Memo that may help.

### Service Authorizations Transitions from KePRO to Magellan

The service authorizations that have already been approved by KePRO and are in place at the time of transition will be honored by Magellan. DMAS will supply Magellan all open authorizations prior to the December 1, 2013 implementation date. For members who have a current service authorization authorizing services until December 7, 2013 but will continue to need services, providers are to submit their request to KePRO. For members who have a current authorization ending December 8, 2013 or later and continue to need services, providers should submit the request to Magellan on or after December 1, 2013. Magellan Care Managers will review new service authorizations and re-authorizations for dates of service beginning on or after December 1, 2013.