

Reporting Period (Month, Year)
Name of D-SNP

Enrollment

Total enrollees as of first day of this month	50	Total enrollees first day of last month	40	Total potential enrollees next month	15
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Enrollment Demographics

Alignment		Age		Residence		Behavioral Health	
# of Aligned Enrollees	40	# of enrollees 65+	35	# of enrollees in NF's	20	# of enrollees with SMI	8
# of Unaligned Enrollees (D-SNP Only)	10	# of enrollees under 65	15	# in community setting	25	# of enrollees receiving BH services	15
Total	50	Total	50	# in other setting	5	# of enrollees receiving SUD services	6
				Total	50		

Health Risk Assessments and Plans of Care

HRA - Total Population		Ratio		Plan of Care - Total Population		Ratio	
# of HRA's completed within 30 days	10	Total enrollee/30 day HRA	25%	# of POC's completed within 30 days	5	Total enrollee/30 day HRA	13%
# of HRA's completed between 31 - 60 days	20	Total enrollee/60 day HRA	50%	# of POC's completed between 31 - 60 days	15	Total enrollee/60 day HRA	38%
# of HRA's completed between 61 - 90 days	5	Total enrollee/90 day HRA	13%	# of POC's completed between 61 - 90 days	15	Total enrollee/90 day HRA	38%
# of HRA's completed over 90 days	5	Total enrollee/90 (+) day HRA	13%	# of POC's completed over 90 days	2	Total enrollee/90 (+) day HRA	5%
Total	40	Total with HRA's Completed	100%	Total	37	Total with POC's Completed	93%
HRA - Nursing Facility Residents							
# of HRA's completed within 30 days	10	Total enrollee/30 day HRA	50%	# of POC's completed within 30 days	8	Total enrollee/30 day HRA	40%
# of HRA's completed between 31 - 60 days	8	Total enrollee/60 day HRA	40%	# of POC's completed between 31 - 60 days	8	Total enrollee/60 day HRA	40%
# of HRA's completed between 61 - 90 days	2	Total enrollee/90 day HRA	10%	# of POC's completed between 61 - 90 days	2	Total enrollee/90 day HRA	10%
# of HRA's completed over 90 days	0	Total enrollee/90 day HRA	0%	# of POC's completed over 90 days	0	Total enrollee/90 day HRA	0%
Total	20	Total	100%	Total	18	Total	90%

Coordination with Medicaid Plan

Health Risk Assessments		Ratio		Plan of Care		Ratio	
# HRA's completed on Unaligned members	10	Total Unaligned/Requested	100%	# POC's completed on Unaligned members	10	Total Unaligned/Requested	100%
# Medicaid Plan Presence Requested	10	Total Unaligned/Participation	80%	# Medicaid Plan Presence Requested	10	Total Unaligned/Participation	90%
# Medicaid Plan Participated	8	Total HRA Completed/Documentation	100%	# Medicaid Plan Participated	9	Total POC's Completed/Documentation	90%
# of Documentation provided to Medicaid Plan	10			# of Documentation provided to Medicaid Plan	9		
Trainings							
# of Trainings D-SNP Requested to attend	10	Discharge Planning		ED Visits		Hospital Discharges	
# of Trainings D-SNP Participated	5	# of Discharge Planning Completed	5	# of Unaligned enrollee ED visits	15	# of Unaligned enrollee IP Hospital discharges	5
Ratio	50%	# of Discharge Planning Coordinated with Medicaid Plan	5	# of Unaligned enrollee ED visits info sent to Medicaid Plan	14	# of Unaligned enrollee IP Hospital discharge info set to Medicaid Plan	5
		Ratio	100%	Ratio	93%	Ratio	100%

Chronic Illness

# of Unaligned with Chronic Illness/Conditions	7
# of Unaligned with Chronic Illness/conditions info sent to Medicaid Plan	7
Ratio	100%

Grievances and Appeals**Appeals**

# New Appeals	
# Closed Appeals	
# Active Appeals	

New Appeals Reasons

QIO Appeals	
Part D Pharmacy and Formulary	
Medical Necessity	
Other	

Grievances

# New Grievances	
# Closed Grievances	
# Active Grievances	

New Grievances Reasons

Billing	
Authorization	
Pharmacy	
Transpiration	
Enrollment	
Other	

Staffing**Care Coordinators**

# of Care Coordinator FTE's working on Virginia D-SNP	5
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Ratio

Ratio of enrollees to Care Coordinators 1:	0:00
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	Nursing Facility	Behavioral Health	All Other	Total
Number of Claims Received at the Claim Clearing House				
Number of Claims Rejected at the Claim Clearing House				
Number of Paid Claims				
Number of Denied Claims				
Number of Pended Claims Awaiting Formal Review				
Number of Paid Clean Claims that Exceeded 30 Days				
Number of Paid Clean Claims that Exceed 90 Days to Resolution				

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Psychiatric Hospital Readmission

Member Classification	Number of Discharges this month	Of those discharged this and previous month(s), number readmitted from 0 - 30 days		Of those discharged this and previous month(s), number readmitted from 31 - 60 days		Of those discharged this and previous month(s), number readmitted from 61 - 90 days	
		Percent readmitted from 0 - 30 days	Percent readmitted from 0 - 30 days	Percent readmitted from 31 - 60 days	Percent readmitted from 31 - 60 days	Percent readmitted from 61 - 90 days	Percent readmitted from 61 - 90 days
Enrollees under 18	2	2		3		3	
Enrollees over 18	15	3		6		6	

Post Discharge Follow-up

Member Classification	Number of Discharges	Number that had follow-up with Care Coordinator within 7 days		Number that had follow-up with Case Manager within 7 days*		Number that had follow-up with Therapist within 30 days		Number that had follow-up with Psychiatrist within 30 days	
		Percent with Care Coordinator follow-up	Percent with Case Manager follow-up	Percent with Case Manager follow-up	Percent with Therapist follow-up	Percent with Psychiatrist follow-up	Percent with Psychiatrist follow-up		
Enrollees under 18	10	10	100%	8	80%	5	50%	10	100%
Enrollees over 18	50	45	90%	41	82%	30	60%	50	100%

Crisis Care

Member Classification	Number of Partial Hospitalizations this month
Enrollees under 18	7
Enrollees over 18	18

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NF Residence

Member Classification	Total Count	New This Month	Discharged This Month	Number who requested NF care this month that were diverted to less restrictive level of care	Average length of NF Stay
# Over 65	17	6	8	7	122 days
# Under 65	3	0	1	0	65 Days
Total	20	6	9	7	N/A

Discharge Report

Member Classification	Discharge to Home, non-hospice	Discharge to Other Residential Treatment Facility	Discharge Other Community Setting	Discharge to hospice	Other
# Over 65	6	1	0	0	1
# Under 65	0	0	1	0	0
Total	6	1	1	0	1