



COMMONWEALTH of VIRGINIA
Department of Medical Assistance Services

CYNTHIA B. JONES
DIRECTOR

SUITE 1300
600 EAST BROAD STREET
RICHMOND, VA 23219
804/786-7933
800/343-0634 (TDD)
www.dmas.virginia.gov

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Dear Provider:

The Department of Medical Assistance Services (DMAS) is pleased to announce that, effective July 1, 2012, Amerigroup Community Care, Anthem HealthKeepers Inc., MajestaCare-A Health Plan of Carilion Clinic, Southern Health CareNet, Optima Family Care, and Virginia Premier Health Plan will be administering health care services to Medicaid and FAMIS managed care eligible members in the following localities:

Bland	Carroll	Grayson	Russell	Tazewell
Bristol	Dickenson	Lee	Scott	Washington
Buchanan	Galax	Norton	Smyth	Wise

MCO participation in these areas means that the MEDALLION PCCM program will end on April 30, 2012 and will no longer be an option for members in these localities. Members will access care through regular Medicaid fee-for-service from May 1-June 30, 2012.

Each MCO is responsible for the development of its provider network. Providers are strongly encouraged to contract with the participating MCOs. This will allow you to continue serving the Medicaid and FAMIS managed care population. It will be helpful to your patients to advise them of the MCOs with which you are contracting so that they may continue to be seen by your practices.

If you have not already done so, DMAS encourages providers to contact the MCOs to begin the contracting and credentialing process. Please be aware that credentialing may take up to 90 days. If you wish to contract with the MCOs, please call:

Amerigroup Community Care	1-800-231-8076 or 703-286-3792
Anthem HealthKeepers Plus offered by HealthKeepers Inc.	1-540-853-5077
Southern Health CareNet	1-866-240-4345, Ext 6739
MajestaCare-A Health Plan of Carilion Clinic	1-540-986-2402
Optima Family Care	1-804-510-7434
Virginia Premier Health Plan	1-800-727-7536, Option 6

To assist in the transition process, DMAS will be providing the MCOs with Medical Transition Reports. These reports will reflect individuals receiving certain medical services such as durable medical equipment, pregnancy services, and dialysis, among others. This information will assure that service authorizations, etc., are transferred to the MCOs without disruption.

Providers will be able to identify members enrolled in an MCO by the member MCO ID card. Members may call the MCO to request replacement cards if needed. If a Medicaid member seeks services through your office, you should always ask for their MCO member ID card and plastic Medicaid card. It is the provider's responsibility to verify coverage before each visit.

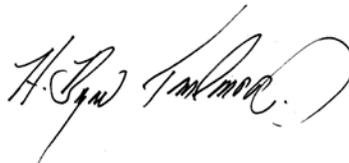
Please note that even after July 1, 2012 you may continue to see individuals who are exempt from managed care and who are enrolled in the Medicaid fee-for-service program (e.g. have other insurance, nursing home residents, etc.). In addition, some services known as "carved out services" for MCO enrollees will continue to be paid by DMAS fee-for-service. You do not need to participate with a MCO to provide DMAS services to the Medicaid population. However, you must continue to be enrolled with DMAS as a Medicaid provider in order to bill for Medicaid and FAMIS FFS members and MCO carved out services. Benefits by program are described in the respective MCO contracts, available on the DMAS website at: http://dmasva.dmas.virginia.gov/Content_pgs/mc-home.aspx.

Medicaid members may contact the Managed Care HelpLine at 1-800-643-2273 or find more information on Managed Care on the DMAS website at http://dmasva.dmas.virginia.gov/Content_pgs/mc-home.aspx. FAMIS members should contact FAMIS at 1-866-873-2647 for assistance with choosing an MCO.

Also, if you have any questions, please contact Pamela Lewis at 804-786-7336, or by email at SouthwestExpansionQuestions@dmas.virginia.gov. More information regarding the MCO programs can be found at http://dmasva.dmas.virginia.gov/Content_pgs/mc-home.aspx. We appreciate your continued support of the Medicaid program.

Thank you for your cooperation and support.

Sincerely,

A handwritten signature in black ink, appearing to read "H. Bryan Tomlinson, II". The signature is fluid and cursive, with a large loop at the end.

H. Bryan Tomlinson, II, Director
Division of Health Care Services