



## **Health Care Change - Notice of Meetings**

FAMIS, Medicaid, and FAMIS Plus

Effective July 1, 2012, you will receive health care services through a Managed Care Organization (MCO).

- The MEDALLION program ends April 30, 2012.
- Beginning May 1, 2012, through June 30, 2012, use your blue and white plastic Medicaid ID card to get medical services from any Medicaid provider.
- Soon you will receive detailed information regarding the MCOs that participate in your area.
- You will be required to choose an MCO. If you do not choose one, we will choose one for you. Enrollment begins July 1, 2012.

Please come to a meeting in your area to discuss the upcoming changes in your health care coverage. Pick **one** meeting that is best for you and stop by to ask questions and get information and give-aways.

**Tuesday, May 22, 2012**

**Session 1**

**10 a.m. – 12 p.m.**

**OR**

**Session 2**

**4 p.m. – 6 p.m.**

**Mt. Empire Older Citizens, Conference Room**

**1501 3<sup>rd</sup> Avenue East, Big Stone Gap, VA**

**OR**

**Wednesday, May 23, 2012**

**Session 1**

**10 a.m. – 12 p.m.**

**OR**

**Session 2**

**4 p.m. – 6 p.m.**

**Washington County Department of Social Services, 1<sup>st</sup> floor Conference Room**

**15068 Lee Highway, Bristol, VA**

The Department of Medical Assistance Services and the MCOs will be there to answer your questions about:

- changes in your health care coverage
- choosing a Primary Care Provider (PCP)
- covered services and referrals
- how to select the best MCO for you and your family
- the importance of choosing a plan in which your specialist and hospital participates

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**If you have questions about the FAMIS program, please call the FAMIS CPU at  
1-866-873-2647 (TDD 1-888-817-1592)**

**If you have questions about the Medicaid or FAMIS Plus MCOs, please call the Managed Care HelpLine at  
1-800-643-2273 (TDD 1-800-817-6608)**