

***Section 1902(a)(13)(c) of the Social Security Act (SSA), as amended by section 1202 of the Patient Protection and Affordable Care Act of 2010 (PPACA), requires that state Medicaid programs, such as Virginia Medallion 3.0 program, incorporate the increased payment for certain services to qualifying primary care providers for 2013 and 2014. The Medicaid contracted Managed Care Organizations (MCOs) have each developed their methodology for reimbursing their qualifying providers in the following manner:***

**Anthem HealthKeepers Plus** – (1) Anthem HealthKeepers Plus will pay the enhanced payment at the claim level. (2) On August 19, 2013, HealthKeepers, Inc. (HealthKeepers) will begin making prospective payments to providers eligible for the primary care rate increase on all eligible claims with dates of service of January 1, 2013 through December 31, 2014. These payments will be made through the normal claims payment process. (3) On August 26, 2013, HealthKeepers will begin making retrospective adjustments for eligible claims processed prior to August 19, 2013. These adjustments will also be made through the normal claims payment process. (4) Adjustment payments related to the primary care rate increase will appear in the explanation of payment to the provider. (5) HealthKeepers expects to complete all retrospective adjustments for claims paid prior to August 19, 2013 no later than the end of 2013, while continually working to improve on the timeline. (6) HealthKeepers recognizes that network providers may have questions about this process. If so, contact HealthKeepers at 1-800-901-0020 for assistance.

**CoventryCares of Virginia** - (1) CoventryCares will pay the enhanced payment at the claim level. (2) CoventryCares plans to begin making payments on prospective claims July 22, 2013 based on providers who have attested through June 30, 2013. (3) CoventryCares will update the eligible provider list monthly identifying all the providers newly eligible for the enhanced payment. (4) CoventryCares will pay prospective claims two weeks after the end of the month. (5) For the re-adjudication of retrospective claims, CoventryCares will begin making payments on August 1, 2013. Retrospective payments will also be made at the claim level. The speed at which payments will be made will be determined by the volume of claims needing reprocessing. CoventryCares plans to have this project completed by October 1st but a firmer time line will be available once the scope of the project is determined. (6) If you have questions about the CoventryCares reimbursement process, contact your Coventry Provider Relations Representative. If you do not know the Coventry Provider Relations Representative's phone number, call 800-424-0077.

**INTotal Health** – (1) INTotal Health will compute and submit lump sum payments to providers. (2) For retrospective claims paid from January through June, the adjusted payment will be completed by July 31<sup>st</sup>. (3) For prospective claims, the same timeframe for each quarter going forward (example, claims paid July thru September 2013, payment will be distributed last week of October). (4) For questions, call 1-855-323-5588.

**Kaiser Permanente** – (1) Kaiser will make the enhanced payments to eligible network providers quarterly. (2) Kaiser will begin making quarterly payments on or about January 15, 2014 for the months of November and December 2013. (3) A detailed remittance will be sent to each provider. (4) For questions, call: 1-877-806-7470.

**MajestaCare** – (1) MajestaCare will pay the enhanced rate at the claim level. (2) MajestaCare's system configuration will be completed July 9, 2013 and prospective claims will be paid at the enhanced rate. (3) Retrospective reprocessing began on July 9<sup>th</sup> and it is anticipated that processing will be completed by the end of August. (4) For questions, call 1-866-996-9140.

**Optima Family Care** – (1) Optima Family Care (OFC) will make retroactive supplemental payments to providers eligible for the primary care rate increase. For these supplemental payments, OFC will calculate the difference between the Medicare rate and the Optima Family Care contracted rate paid on claims during payment quarter. A detailed quarterly payment report (by vendor) will be mailed to providers. (2) Reconciliation payments for January - March 2013 will be made no later than August 30, 2013. Reconciliation payments for April - June 2013 will be made no later than September 30, 2013 and will include any additional claims received for the first quarter and/or any payment adjustments required. (3) Supplemental payments for all quarters following will be made one month following each quarter, i.e., July - September 2013 will be made by October 30<sup>th</sup>. (4) For questions, call Optima Provider Relations at 757-552-7474 or 1-800-229-8822.

**Virginia Premier Health Plan** – (1) VPHP will be making the enhanced payments to attested PCPs quarterly. (2) VPHP will send out the retrospective payment for the first and second quarter (January through June) of 2013 on or by July 19. (3) Prospective claims will be paid on or around the 19<sup>th</sup> of the month following the end of each quarter (for example, the third quarterly payment for 2013 can be expected to go out October 18, 2013). (4) A detailed remittance will be sent to providers. (5) PCPs or administrators with questions about the payments received may contact VPHP Claims at 1-800-727-7536 or 804-819-5151 Option 4.