



# Understanding the Governor's Access Plan

GAP is a Medicaid plan that provides limited medical and behavioral health care coverage for mental health. It includes treatment for substance use, medical doctor visits, medications, access to a 24-hour crisis line, recovery navigation, and case management.

## YOU MAY BE ELIGIBLE FOR GAP IF YOU:

- Are an adult aged between 21 and 64 years old
- Are a resident of Virginia and are a U.S. Citizen or lawfully residing immigrant
- Do not have health insurance including Medicaid, Medicare, or TriCare
- Meet GAP household income guidelines
- Do not live in a long term care facility, mental health facility, or prison

## GAP HOUSEHOLD INCOME \*ELIGIBILITY CHART

Family Size	Yearly	Monthly
1 person	\$12,747	\$1,063
2 people	\$17,283	\$1,441
3 people	\$21,819	\$1,819
4 people	\$26,355	\$2,197
5 people	\$30,891	\$2,575
6 people	\$35,427	\$2,953
+ each additional family member	\$4,536	\$378

\*Effective January 18, 2018. Includes a 5% FPL disregard.

To be enrolled in GAP, you must be screened and meet the criteria for GAP Serious Mental Illness (SMI).

## Applying for GAP Medicaid is a 2 step process:

You can start at either step, but both steps must be completed

### ① Completing a GAP Application for financial eligibility and submitting it to Cover Virginia

1. Online with the help of the person who does your GAP SMI screening. Submitting online may only be done with the help of the GAP SMI Screener. This is the preferred method of application.

2. By telephone at **1-855-869-8190** or TDD at **1-888-221-1590**

### ② Completing a GAP SMI Screening

You may call the **Community Services Board (CSB)** or **Federally Qualified Health Center (FQHC)** to have your GAP SMI screening completed. You do not need to wait until your GAP financial application has been reviewed before scheduling this screening. The SMI Screener may help you complete the GAP financial application if you need assistance.

**You can call Magellan at 1-800-424 GAP9 for the number of the nearest CSB or FQHC or for other GAP questions.**

## SERVICES COVERED:

- Doctor Visits (including Psychiatrists)
- Mental Health Services
- Substance Use Services
- Medication

## GAP DOES NOT COVER:

- Psychiatric inpatient services
- Emergency room visits
- Transportation

## GAP BENEFITS & MEMBERSHIP



As a GAP Member you can:

Call the **Magellan Recovery Navigation Line (Warm Line)** at **1-800-424-4520**.



This telephone number is a support line and will be answered by a trained peer who has experience with mental health or substance use and can help you navigate the system.

Hours: M-F 4pm-10pm  
Sat. & Sunday 10am-11pm

There are **four** areas covered by the GAP Medicaid Plan:

- ----- **Outpatient Medical Services**
- ----- **Outpatient Behavioral Health Services**
- ----- **Magellan only services**
- ----- **Substance Use Services**

If you meet the requirements, you will be enrolled for a period of 12 continuous months. After 12 months you will need to update your financial information, however you will not need a new SMI screening.