

WHAT IS SMILES FOR CHILDREN?

Smiles For Children (SFC) is Virginia's Medicaid and FAMIS dental program providing comprehensive dental benefits to members under 21 and limited benefits to members over 21.

HOW CAN I FIND A DENTIST?

Finding a dentist is easy – you can call a toll-free number, use our website or use our free Smartphone app.

- Option 1: Call 1-888-912-3456. We can even help you make an appointment. The call center is available 8 a.m. – 6 p.m., Monday through Friday.
- Option 2: Visit the website at www.DentaQuest.com
- Option 3: Download the Smartphone app by visiting your app store and searching for "My DentaQuest Mobile." DentaQuest administers dental benefits for the Smiles For Children program.

WHAT SERVICES ARE COVERED UNDER THE SMILES FOR CHILDREN PROGRAM?

- Regular dental checkups (every six months)
- X-rays (when necessary)
- Cleaning and fluoride (every six months)
- Sealants
- Information and education about oral care
- Space maintainers
- Braces (if necessary)
- Anesthesia
- Extractions
- Root canal treatment
- Crowns

Taking care of your child's dental health will help keep their body healthy too.

Make sure your child sees a dentist.

Don't delay!

For information about *Smiles For Children* or to find a dental provider in your area, call toll-free:

1-888-912-3456

8 AM - 6 PM
Monday - Friday



Smiles For Children
Improving Dental Care Across Virginia

DentaQuest

Smiles For Children

A Guide to Virginia's Dental Coverage for Children with Medicaid, FAMIS and FAMIS Plus



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HOW DO I USE *SMILES FOR CHILDREN* INSURANCE?

When you call to make an appointment, be sure to tell the dental office that your child is a *Smiles For Children* member. Remember to write down the date and time of the appointment.

On the day of the appointment, be sure to bring your child's Medicaid card – it's either blue and white or it's their MCO ID card. The dentist needs to see this card at every visit to check that your child is still eligible for the program. If you're taking your child to a new dentist, please ask the old dentist to send your child's dental records to the new dentist.

WHEN TO SEE THE DENTIST AND WHAT WILL THE DENTIST DO

Age 6 months and 12 months

Take your baby to the dentist when the first tooth comes in. The dentist will check for cavities and explain how you can care for your child's mouth.

Age 18 months and 24 months

During this time period, the dentist will:

- Do an oral exam
- Check for cavities
- Explain how to prevent cavities
- Explain how often you should clean your children's teeth
- May apply fluoride

Age 2 years and every 6 months up to 6 years old

During this time period, the dentist will:

- Continue to check for cavities
- Teach your children how to care for their teeth and gums
- Check that the teeth are developing normally
- Take X-rays, as needed

Age 6 years and every 6 months up to 12 years old

During this time period, the dentist will:

- Make sure your children's teeth fit together correctly
- Talk to your children about good oral health habits
- Take X-rays, as needed
- May apply sealants to the back permanent teeth

Age 12 years and every 6 months after that

During this time period, the dentist will:

- Make sure your children's teeth fit together correctly
- Examine the wisdom teeth to make sure they aren't crowding other teeth
- Take X-rays, as needed
- May apply sealants

KEEPING APPOINTMENTS

It's very important to make sure you go to your scheduled appointments. If you aren't able to keep the appointment, call the dentist office as soon as possible to let them know you can't make it. We suggest you set up another appointment to make sure your children are getting proper dental care. Dentists may no longer want to see you or your children if you miss an appointment.

DENTAL HOME PROGRAM

As a *Smiles For Children* member, you should have a dental home – an office that sees you regularly every six months. This dentist will provide your care and will always be available.

Your dental home dentist will work with you to stay healthy. It is important to go back to the same dental home for every appointment.

Your dental home will provide:

Complete dental care

- A dental health plan designed for you
- Guidance about growth and diet
- How to care for your teeth

Healthy teeth and gums are an important part of overall health. For a longer, healthier life, have regular checkups every six months. Children should see the dentist starting at age one, so don't wait! Call your dental home to make an appointment today.

If you have questions about your dental home or benefits, call us toll free at 888-912-3456 or visit our website at www.DentaQuest.com.

Remember: Once you choose a dental home, it's important to keep your appointments and arrive on time.

