

BROADCAST DMAS-20

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TO: Local directors and Medicaid staff

FROM: Katie Hill, Integrated Care Senior Advisor, Department of Medical Assistance Services

SUBJECT Commonwealth Coordinated Care Members transitioning to Commonwealth Coordinated Care Plus-Effective January 1, 2018

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The following acronyms are used in this broadcast:

CCC – Commonwealth Coordinated Care
CCC Plus - Commonwealth Coordinated Care Plus
CMS – Centers for Medicare & Medicaid Services
DMAS – Department of Medical Assistance Services
D-SNP - Dual Eligible Special Needs Plans
LDSS - Local Departments of Social Services
MMP – Medicare – Medicaid Program

The purpose of this broadcast is to alert LDSS staff that about 25,000 Medicaid members are transitioning from CCC to CCC Plus on January 1, 2018. CCC is a **Medicare** and **Medicaid** Program. CCC Plus is a new mandatory statewide **Medicaid** managed care program that will serve approximately 216,000 individuals with complex care needs through an integrated delivery system.

Medicaid Coverage

Members who are enrolled in a CCC MMP that has also contracted with the state as a CCC Plus health plan (Anthem HealthKeepers and Virginia Premier) will transition from the CCC MMP to the CCC Plus health plan without a break in services. These members will be notified of the transition and their ability to select a different CCC Plus health plan on or near December 1, 2017. Services through their new health plan will start January 1, 2018. They will have an additional 90 days (until March 31, 2018) from the start of their CCC Plus coverage to select a different CCC Plus health plan. These members will have their first open enrollment period October 1, 2018, which is six (6) months after their last option to switch plans.

CCC members who are enrolled in a CCC MMP that is NOT also contracted with the state as a CCC Plus health plan (Humana) will be assigned to a CCC Plus health plan using an intelligent assignment algorithm. This algorithm has been designed to minimize the disruption of services as much as possible by assigning members to a MCO that is contracted with the members 'priority' provider(s) (nursing facility, adult day, or private duty nursing providers). These members will also be notified of the transition and their ability to select a different CCC Plus health plan on or near December 1, 2017 and services will start with their new health plan January 1, 2018. They also will have an additional 90 days (until March 31, 2018) from the start of their CCC Plus coverage to select a different CCC Plus

health plan. These members will have their first open enrollment period October 1, 2018, which is six (6) months after their last option to switch plans.

Medicare Coverage

CMS has elected to allow certain members enrolled in a CCC MMP that has also contracted with the state and CMS as a Medicare Advantage (Anthem and Virginia Premier) to transition from the CCC MMP to the D-SNP without a break in services. This arrangement is only allowed when the CCC MMP and D-SNP have similar provider networks, added benefits, cost-sharing and payment rates. These members will be notified of their ability to enroll in alternative Medicare coverage options, including a different MA plan or Original Medicare with a Part D plan, in October. D-SNP services for these members will begin January 1, 2018.

See the Table 1 for the localities where CMS is automatically transitioning members from CCC to D-SNP.

Members who are not automatically transitioned to a D-SNP will also be notified of the change in their coverage in October and will move to Original Medicare with a standalone Part D plan on January 1, 2018, unless they choose another Medicare coverage option (i.e. a Medicare Advantage plan).

Table 1: Medicare coverage automatic transition from CCC to D-SNP

Anthem HealthKeepers	Virginia Premier Health Plan
Alexandria City	Amelia
Spotsylvania	Bath
Amelia	Emporia City
Bath	Essex
Emporia City	Franklin City
Essex	Highland
Franklin City	Hopewell City
Fredericksburg City	King George
Highland	Nelson
Hopewell City	Orange
King George	Prince George
Nelson	Pulaski
Orange	
Prince George	
Stafford	

Information for Members

CCC Plus Helpline and Enrollment Website

To change health plans or get more information, members can call the CCC Plus Helpline at 1-844-374-9159 (TTY: 1-800-817-6608), Monday through Friday, from 8:30 a.m. to 6:00 p.m. or visit the cccplusva.com website.

Member Phone Calls

Upcoming member calls are every Tuesday from 12:00-12:30 pm until Dec 13, 2017. Additional dates are available on this [schedule](#). DMAS and the health plans will be available to answer questions from members during these calls. To participate, dial 1-800-832-0736 then press *1095279# and then follow the voice prompts. Up to 100 callers can be accommodated.

More Information

Contact Katie Hill at (804) 593-2466 or Katie.Hill@dmass.virginia.gov if you have questions about this broadcast or to learn about additional CCC Plus training opportunities. For more information on CCC Plus, go to http://www.dmass.virginia.gov/Content_pgs/mltss-home.aspx. You can also email cccplus@dmass.virginia.gov.