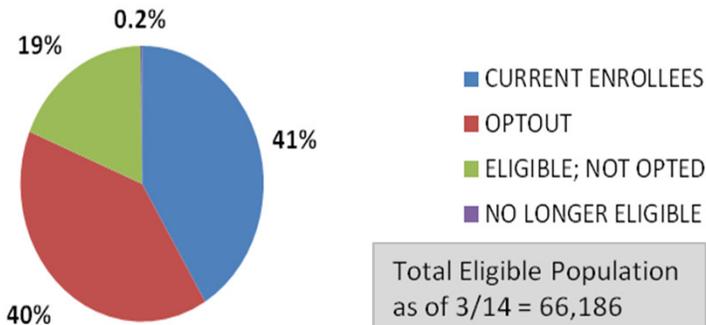




Commonwealth Coordinated Care Monthly Enrollment Dashboard

Through 4/06/2015

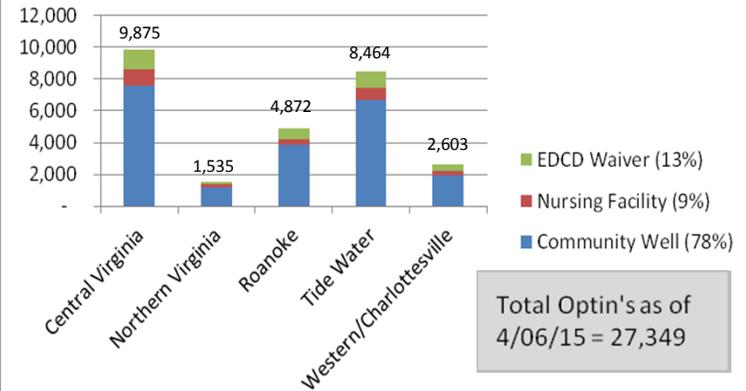
CURRENT ENROLLMENT STATUS OF TOTAL ELIGIBLE POPULATION



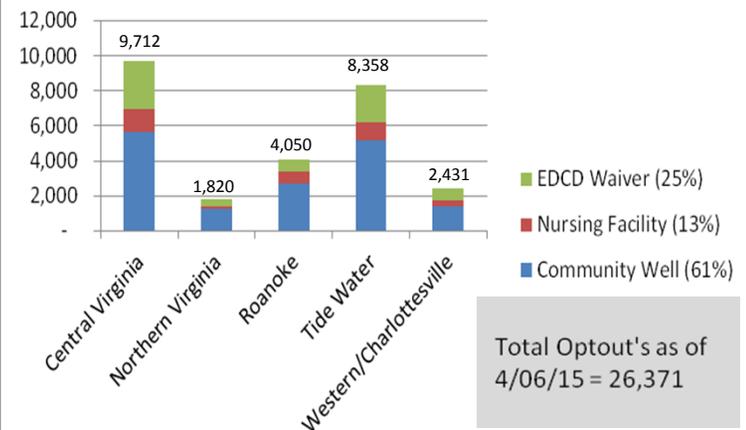
Total Eligible Population
as of 3/14 = 66,186

CURRENT ENROLLEES = All Active and Automatic Enrollments as of 4/06/15; **OPTOUT** = All potential enrollees that elected to not participate as of 4/06/15; **ELIGIBLE; NOT OPTED** = Potential enrollees that have not decided as of 4/06/15; **NO LONGER ELIGIBLE** = All potential enrollees that lost CCC eligibility because they lost Medicaid eligibility, moved out of the demonstration area, or because they now participate in some other exempt program or are in an exempt facility.

Optin By Region and Type



Optout by Region and Type





Commonwealth Coordinated Care Monthly Enrollment Dashboard

Through 4/06/2015

CCC Enrollment By Plan and Region

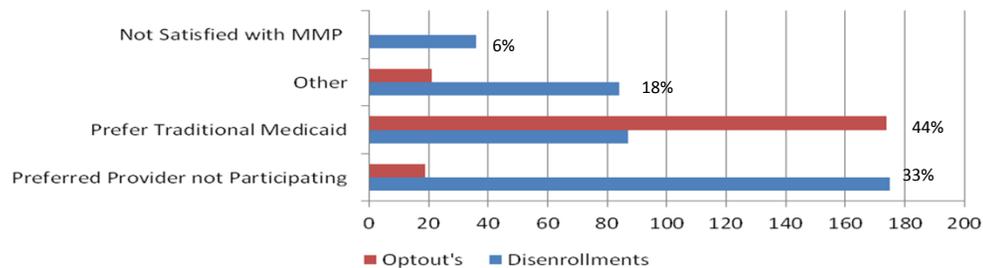
| | Central Virginia | Northern Virginia | Roanoke | Tide Water | Western/ Charlottesville | Grand Total |
|----------------------|------------------|-------------------|--------------|--------------|-----------------------------|----------------|
| Virginia Premier | 2,707 | 65 | 1,239 | 1,527 | 737 | 6,275 |
| Anthem HealthKeepers | 3,772 | 769 | 1,693 | 3,742 | 1,137 | 11,113 |
| Humana | 3,396 | 701 | 1,940 | 3,195 | 729 | 9,961 |
| Total | 9,875 | 1,535 | 4,872 | 8,464 | 2,603 | 27,349 |

Maximus Call Center Statistics for March 2015

| For Week Ending | Total Calls Received | Total Calls Answered | Total Calls Abandoned | Average Abandon Rate | Average Talk Time (minutes) | Average Wait Time (seconds) |
|-------------------------|----------------------|----------------------|-----------------------|----------------------|-----------------------------|-----------------------------|
| 3/6/2015 | 829 | 827 | 2 | 0.24% | 5.6 | 3 |
| 3/13/2015 | 690 | 688 | 2 | 0.14% | 6.7 | 2 |
| 3/20/2015 | 630 | 625 | 5 | 0.32% | 5.9 | 0 |
| 3/27/2015 | 654 | 650 | 4 | 0.61% | 6.5 | 6 |
| Totals For Month | 2,803 | 2,790 | 13 | 0.33% | 6.2 | 3 |

Disenrollment and Optout's Reasons

03/02 - 03/27



Other = No reason given; Don't like change; Don't like CCC benefits; Pharmacy benefit not included; Co-pay too high; Too Complicated. Each is less than 5% of total Disenrollment's and Optout's

CCC Enrollment Mailing

| | 30 Day Letter | 60 Day Letter |
|--------------|---------------|---------------|
| Volume | 1,029 | 1,053 |
| Mailing Date | 3/30/2015 | 3/31/2015 |