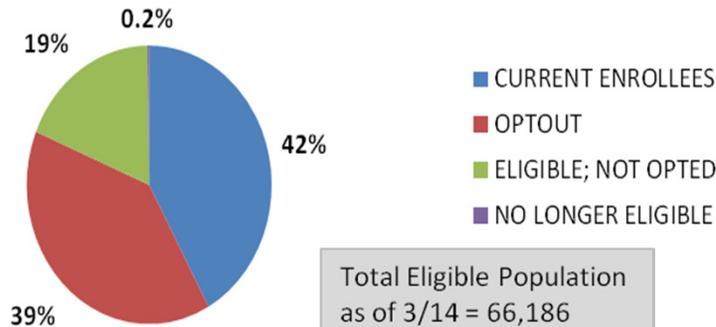




Commonwealth Coordinated Care Monthly Enrollment Dashboard Through 3/10/2015

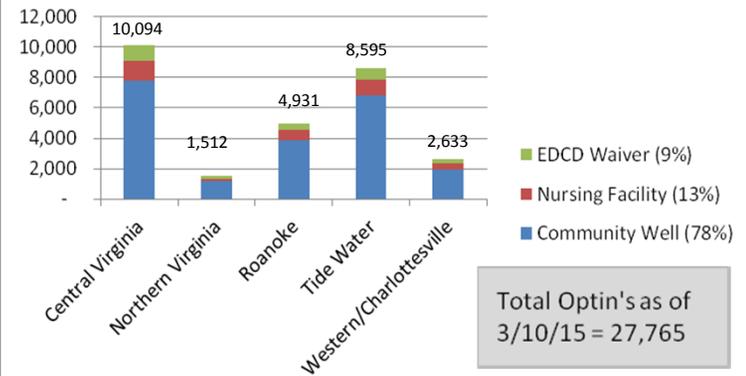
CURRENT ENROLLMENT STATUS OF TOTAL ELIGIBLE POPULATION



Total Eligible Population
as of 3/14 = 66,186

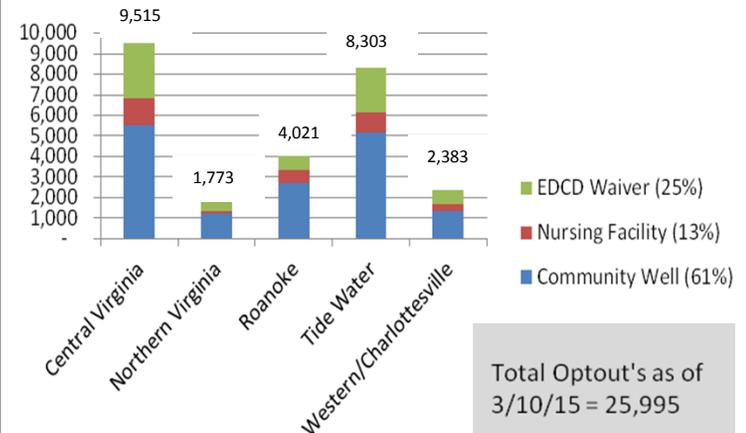
CURRENT ENROLLEES = All Active and Automatic Enrollments as of 3/10/15; **OPTOUT** = All potential enrollees that elected to not participate as of 1/10/15; **ELIGIBLE; NOT OPTED** = Potential enrollees that have not decided as of 3/10/15; **NO LONGER ELIGIBLE** = All potential enrollees that lost CCC eligibility because they lost Medicaid eligibility, moved out of the demonstration area, or because they now participate in some other exempt program or are in an exempt facility.

Optin By Region and Type



Total Optin's as of
3/10/15 = 27,765

Optout by Region and Type



Total Optout's as of
3/10/15 = 25,995



Commonwealth Coordinated Care Monthly Enrollment Dashboard

Through 3/10/2015

CCC Enrollment By Plan and Region

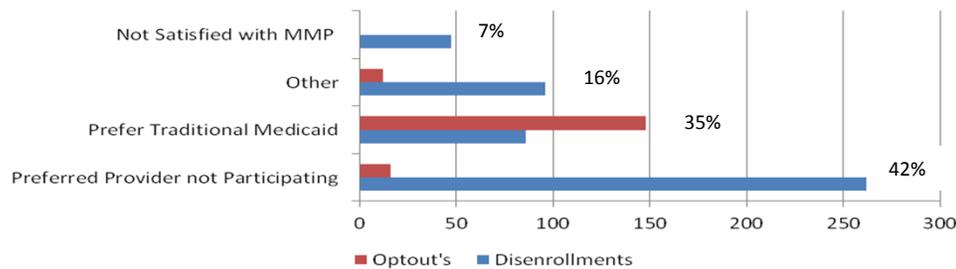
	Central Virginia	Northern Virginia	Roanoke	Tide Water	Western/ Charlottesville	Grand Total
Virginia Premier	2,786	66	1,257	1,558	759	6,426
Anthem HealthKeepers	3,819	755	1,695	3,773	1,129	11,171
Humana	3,489	691	1,979	3,264	745	10,168
Total	10,094	1,512	4,931	8,595	2,633	27,765

Maximus Call Center Statistics for February 2015

For Week Ending	Total Calls Received	Total Calls Answered	Total Calls Abandoned	Average Abandon Rate	Average Talk Time (minutes)	Average Wait Time (seconds)
2/6/2015	1,013	1,006	7	0.59%	6.5	9
2/13/2015	861	857	4	0.23%	6.3	4
2/20/2015	464	462	2	0.43%	6.6	14
2/27/2015	610	607	3	0.16%	6.3	1
Totals For Month	2,948	2,932	16	0.35%	6.4	7

Disenrollment and Optout's Reasons

02/02 - 02/27



Other = No reason given; Don't like change; Don't like CCC benefits; Pharmacy benefit not included; Co-pay too high; Too Complicated. Each is less than 5% of total Disenrollment's and Optout's

CCC Enrollment Mailing

	30 Day Letter	60 Day Letter
Volume	443	1,265
Mailing Date	2/26/2015	2/27/2015